



# hoopla

## How to Download & Stream Free Videos, Music, and Audio

Stream videos, music and audiobooks to your mobile device or personal computer.

### Compatible Devices

hoopla is compatible with personal computers that use Internet Explorer 8 and above, Google Chrome, Firefox 8, and Safari. It also supports mobile devices that run iOS 6 and Android Operating System (Ice Cream Sandwich) 4 and newer. For additional information see hoopla's FAQs under the **Need Help** link found at the bottom of hoopla's home page.

### First-time Users

#### To access hoopla on a Personal Computer:


1. From the Los Angeles Public Library's (LAPL) home page ([www.lapl.org](http://www.lapl.org)), select the **E-MEDIA** tab.
2. Select **hoopla** from the list.
3. Register for an account by clicking on the **Sign Up** (top right side of the page) link and by providing your Los Angeles Public library card number.
4. First time hoopla users who log in from a personal computer will be prompted to download and install WIDEVINE. WIDEVINE is a free program that allows digital content to be streamed to a computer.

#### To Access hoopla App on a Mobile Devices:

A free hoopla app is available for mobile devices. Download and install the hoopla app from the Google Play Store or the Apple App Store. Only one app is needed to view videos or to listen to audiobooks and music.

## Basic Features

### To Search/Browse for a Title:

To search/browse for a video, music or audiobook select the corresponding tab at the top of the page. To search for a specific title use the keyword **Search** box feature .

### To Borrow a Title:

1. Click on the title's icon.
2. Click on the **Borrow** button.
3. The borrowed title will be available under the **My Titles** Tab for listening/viewing.
4. Up to ten (10) titles may be borrowed per month.

### To View/Listen to a Title:

1. Click on the **My Titles** Tab.
2. Select **Borrowed**.
3. Click on the title select, click on **Play (or play icon)**.

### To Return a Title:

Materials will automatically return to hoopla's virtual bookshelf on its return due date. To return the material before the due date, simply click on the **Return (or Return It)** button from the title's record page.

## Where to Find Help

hoopla's provides help through Frequently Asked Question. The **Need Help?** link is found on the bottom of the main page.

In addition, patrons may email hoopla directly by using the **Contact Use** link at the bottom of the page.

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