



## Los Angeles Public Library

Los Angeles has created a library system that is a model for others around the world. The Los Angeles Public Library serves the largest and most diverse population in the United States. The library's vast service area of 470 square miles is home to 4 million people and more than 220 languages. Despite the city's size and diversity, the Central Library and 72 branches each reflect and celebrate the unique qualities of the communities they serve. Together, these libraries provide a level of social, educational, and cultural services unmatched by any other public institution in the city.

In recognition of this accomplishment, the Los Angeles Public Library received the nation's highest honor for library service. The Institute of Museum and Library Services awarded a National Medal to the library in recognition of its extraordinary and innovative approaches to public service that make a difference for individuals, families, and communities.

The Los Angeles Public Library is the first library in the nation to offer adults an accredited online high school diploma and career certificate. It has created a nationally recognized citizenship program to help the area's 700,000 eligible residents attain citizenship. It's giving the largest unbanked population in the U.S. the resources they need to take control of their finances. It's working with community organizations to feed school children during the summer, screen adults for hypertension, and address other health disparities in L.A.'s neediest communities.

The library is proud of its success in meeting the needs of all people. Last year, people visited the 73 libraries more than 11.2 million times and borrowed over 16.1 million books and other items, which includes e-media resources. Additionally, the library's online resources were visited more than 15.4 million times through its website at [www.lapl.org](http://www.lapl.org).

By any measure—magnitude, ambition, creativity, innovation, and results—the Los Angeles Public Library has succeeded in empowering individuals, delivering innovative community-based services and serving as the place for creative life-long learning. It has reasserted the power of the public library and its role as an essential force for positive community change in the twenty-first century.

(over)



## By The Numbers (FY) 2017 – 2018

The Los Angeles Public Library succeeds in empowering individuals, delivering innovative community-based services and engaging all ages in lifelong learning. This year, the library has enhanced the lives of Angelenos through its many achievements in citizenship/immigrant integration, addressing health disparities, assisting veterans, introducing new technology, improving and increasing e-content offerings, providing in-person and online educational opportunities and implementing sustainability initiatives, among others.

### Visits to the 73 Libraries

- 11.2 million

### Library Cardholders

- 2.1 million

### Collection Size

- 7.1 million

### New Americans Initiative

- First public library to partner with the U.S. Citizenship and Immigration Service for immigrants
- 1,058 citizenship programs
- 10,201 people served

### Career Online High School

- First public library to offer adults the opportunity to earn their high school diploma online for free
- 161 students graduated since 2014

### Health Matters

- 1,944 programs including free flu shots, eye examinations with free glasses and insurance assistance
- 27,168 people served

### Money Matters

- 433 financial literacy events
- 7,663 people attended
- 5,566 individuals and families who received free income tax services

### The Source

- Six libraries offer monthly resources and services to help the homeless transition to supported living.
- 2,149 people served

### Website Visits

- 15.4 million

### Items Borrowed

- 16.1 million

### E-Media Resources

- 374,844 Ebooks
- 117,411 Audio books
- 9,592 Videos
- Additional content provided by Freegal, Hoopla, Kanopy, etc.

### Children & Teens

- 10,681 programs including ACT/SAT practice tests, career conversations and homework help
- 44,554 online tutoring sessions
- 242,915 people served

### Read Baby Read

- 1,579 kits provided to parents through partner organizations

### STEAM (Science, Technology, Engineering, Arts, Mathematics)

- 1,823 program including robotics, coding and circuitry
- 45,376 people served

### Job and Career Center

- WorkSource Center resources and services
- 974 people served

### Veterans Resources

- 105 programs including housing and food resources, health care assistance and employment opportunities
- 490 people served

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